trams cloud MANAGE

www.tramscloud.co.uk
Call us on: 020 7820 7111
Email: sales@tramscloud.co.uk

Enhanced Mac & iOS Management without the hardware costs!

Offering a range of features for SMB and enterprise customers, TramsCloud Manage scales easily from 10s to 1000s of devices, instantly without the configuration and support challenges of your own hardware.

TramsCloud Manage is powered by Jamf Pro (formerly Casper Suite), the same software chosen by IBM to manage their Mac@IBM programme. TramsCloud Manage is a hosted, managed and enhanced Jamf Pro, enabling you to bring the legendary Apple experience to your business. Designed to empower users to be self-sufficient, TramsCloud Manage gives IT the Apple Mobile Device Management (MDM) tool to maintain command of your Apple fleet while empowering users.

For SMBs TramsCloud Manage offers enterprise level features without the hefty hardware and support costs of maintaining your own environment.

For Enterprise TramsCloud Manage scales easily to support 1000s of devices in any location around the world, with central cloud based management and local distribution points.

If you already run your own Jamf server and are looking to remove the hardware and internal support costs of maintaining your own environment – TramsCloud Manage is THE solution you should be considering.

Is TramsCloud Manage the solution for your business?

TramsCloud Manage is designed for all types of business including Banking, Legal, Consultancy, Broadcast, Retail, Charities, Education and beyond and is available in two versions:
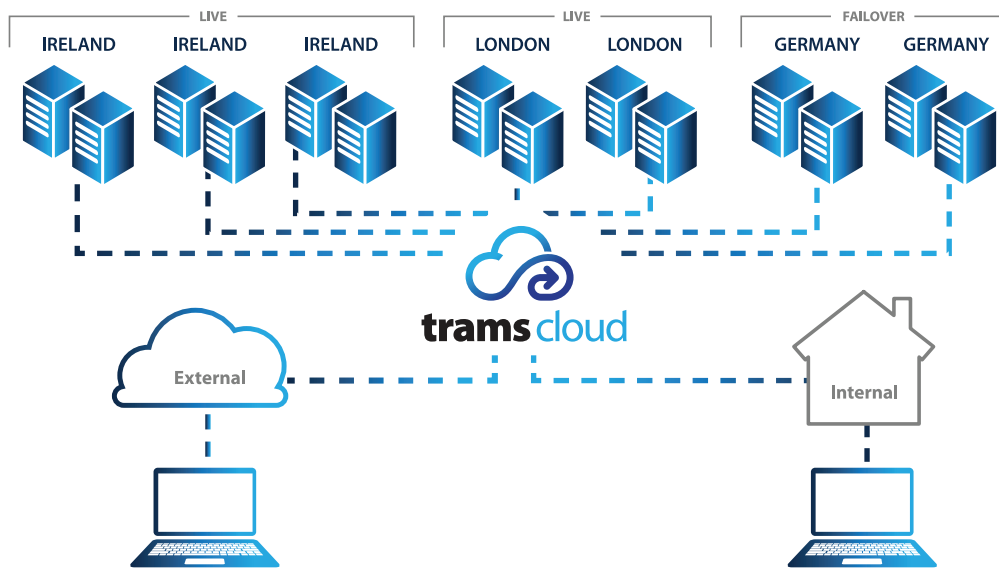
Self Managed (for larger environments)
Your IT department gets full access to the TramsCloud Manage instance and they manage the day-to-day operation of the server. Trams manage all of the backend servers including patching, upgrades, server backups, SSL certificates, etc.

Trams Managed (for smaller businesses)
Your IT department (if you have one) gets limited access to the TramsCloud Manage instance and Trams manage the day-to-day operation of the server. Trams manage all of the backend servers including patching, upgrades, server backups, SSL certificates, etc.

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How robust is TramsCloud Manage?

TramsCloud Manage is designed for 24/7 anywhere anytime access with guaranteed 99.5% uptime. The live environment is hosted completely within Europe either across 3 data centres in Ireland or 2 data centres in London with a further 2 in Germany for disaster recovery.

LIVE			LIVE		FAILOVER	
IRELAND	IRELAND	IRELAND	LONDON	LONDON	GERMANY	GERMANY

trams cloud

External

Internal

> *"We have recently signed up for TramsCloud Manage as a means of rolling out Jamf Pro across our almost entirely Apple Mac estate of approximately 150 machines. Gavin provided excellent training in our two-day Jumpstart and has continued to provide advice and support specific to our particular business needs. The whole Trams team are a pleasure to work with."*

A level of speed and integration that turns our competitors green with envy

As an Apple Authorised Reseller and Apple Authorised Service Provider Trams offer a complete end-to-end consultancy, supply, integration, service, support, repair and recycle range of services.

Trams are the first UK based Apple Authorised Reseller to have API level integration with the Apple DEP (Device Enrolment Program). This level of integration benefits TramsCloud Manage customers by allowing us to automatically configure your devices through TramsCloud Manage as soon as they have left our warehouse so all your users need to do is open the box and turn it on – a zero touch configuration solution for your IT department.

With this streamlined level of integration, we can help you deploy thousands of devices in a single day!

> *"The Trams team were instrumental in helping me migrate my company's email from Google Apps to Office 365. Andy worked tirelessly and flexibly to support our constantly evolving requirements. His calm and knowledgeable support resulted in a successful transition and very happy customers."*

Features for multi-location and international businesses

TramsCloud Manage is truly scalable for customers of any size. For those businesses that have users in different cities or countries we can configure TramsCloud Manage to meet your own unique needs. For example, a business based in London but with offices in Sydney can have their TramsCloud Manage distribution point replicated to Australia, no need to rely on data connections back to the EU. Furthermore, we can also deploy local distribution points within remote offices where internet access may be slow – keeping your devices running, managed and secure at all times. Local distribution points can themselves be centrally managed via TramsCloud Manage.

jamf | Gold **RESELLER**

jamf | INTEGRATOR

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Extended features and attributes

TramsCloud Manage is not a one-size fits all solution like many other cloud based MDM solutions, we can configure it to meet your own unique requirements.

TramsCloud Manage offers a range of additional features and services not available with standard Jamf Pro deployments. For example, TramsCloud Manage offers a highly granular enrolment process for individual users, meaning users from different departments will receive different apps and security policies based on the profile you have defined.

Migration

For existing Jamf Pro solutions we can make the migration completely seamless for your users, with no interruption to services, whilst being able to improve your configuration at the same time. You can also bring your existing Jamf Pro licenses with you, no need to buy new ones.

Our certified Jamf Pro consultants can re-design your existing build to include the additional features we have developed for Jamf Pro. Initial training with our team will ensure you are taking full advantage of all the latest Jamf Pro features. Following you pre-install training our team perform a seamless migration to TramsCloud Manage. We specialise in service improvement!

Key Features

- Fully Managed MDM Solution
- Integration with Active Directory
- Extensive management of your Mac & iOS devices
- Jamf Pro certified engineers
- Always up-to-date with the latest Jamf Pro features*
- Highly scalable and fault tolerant
- Local distribution points in different cities or countries available

Key Benefits

- EU Based Data Centres with options for other locales
- Simple, per device, pricing plans
- Free up your IT department and save time
- Lower costs and increased robustness
- Easy migration for existing Jamf Pro users
- UKs fastest growing Jamf Pro Reseller
- 25 years of experience in deploying Apple devices into businesses

*With TramsCloud Manage you can control the version of Jamf Pro you are running so you can decide when you want to update to the latest version – unlike many other cloud based solutions that force you to always be up-to-date.

What support options are available?

	TramsCloud Manage	TramsCloud Manage+	Support Points
Jamf Pro Infrastructure	✓	✓	
99.5% uptime SLA	✓	✓	
TramsCloud Distribution Point	✓	✓	
Package Library	✓	✓	
Script Library	✓	✓	
Email Support/Advice (4 Hour Response)	✓	✓	
AutoPatch	Optional Add-On	✓	
ADEPT	✓	✓	
Day to Day Management Tasks within Jamf		✓	
Zero Toch Deployment Setup		✓	✓
Automated Enrolment Configuration		✓	✓
Policy Creation/Updates		✓	✓
Smart Group Creation/Updates		✓	✓
App Deployment		✓	✓
Custom Packaging			✓
Custom Script Development			✓
Custom development/integration/automation			✓